

# Privacy Policy – Mukasy Collections

**Effective Date:** 15/09/2025

Mukasy Collections we value your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal information when you use our website [www.mukasycollections.com](http://www.mukasycollections.com) and related services. By visiting or shopping with us, you agree to the practices described in this policy.

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## 1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, shipping and billing address.
  - **Payment Information:** Payment card details or mobile money details processed securely through third-party payment providers (we do not store full payment details).
  - **Account Information:** Login credentials if you create an account.
  - **Browsing Data:** IP address, device type, browser type, and pages visited.
  - **Order Details:** Products purchased, preferences, and transaction history.
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## 2. How We Use Your Information

We use the information we collect to:

- Process and deliver your orders.
- Communicate with you about your purchases, promotions, and updates.
- Personalize your shopping experience.

- Improve our website, products, and services.
  - Prevent fraud and ensure secure transactions.
  - Comply with legal and regulatory requirements.
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### 3. Sharing of Information

We do **not** sell or rent your personal information. However, we may share your information with:

- **Service Providers:** Payment processors, delivery companies, and IT service providers who help us operate our store.
  - **Legal Authorities:** If required by law or to protect our legal rights.
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### 4. Data Security

We use industry-standard security measures to protect your information, including SSL encryption and secure payment gateways. While we strive to protect your data, no method of transmission over the Internet is 100% secure.

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### 5. Cookies and Tracking

Our website uses cookies and similar technologies to improve your browsing experience, analyze site traffic, and personalize content. You may disable cookies in your browser settings, but some features of the site may not function properly.

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### 6. Your Rights

Depending on your location, you may have the right to:

- Access the personal data we hold about you.

- Request corrections to inaccurate or incomplete data.
- Request deletion of your data, subject to legal obligations.
- Opt out of marketing communications at any time.

To exercise these rights, contact us at: **[mukasycollections@gmail.com](mailto:mukasycollections@gmail.com)**

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## 7. Data Retention

We keep your personal information only as long as necessary to provide services, comply with legal obligations, or resolve disputes.

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## 8. Children's Privacy

Our website is not directed at children under 13. We do not knowingly collect information from children.

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## 9. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Effective Date."

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## 10. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us:

### **Mukasycollections**

Email: [mukasycollections@gmail.com](mailto:mukasycollections@gmail.com)

Phone: +45 51 16 37 37

Address: Sankt Kjelds Pl. 11, 2100 København Ø, Denmark

